



Owner's Manual

2007: The Year in Review

While calendar pages have already been flipped to February and we at NWCPUD are busy with projects for the new year, we would like to share with you, our customers, some of what we accomplished in 2007:

- NWCPUD welcomed three new employees in 2007: information technology assistant Beth Canavan, engineer Ed Ortega and plant accountant Mackenzie Wolfe.
 - NWCPUD's customers voted down two measures on the May 15 ballot that would have allowed the PUD to enter into long-term contract negotiations to obtain power from coal-generation projects owned by the Utah Associated Municipal Power Systems and the Pacific Mountain Energy Center.
 - In April, the PUD began offering our residential, commercial and industrial customers the option to purchase up to 100 percent renewable electricity through the Pure Power program.
Eighty-five residential and 7 commercial customers purchased a total of 277 blocks of Pure Power per month in 2007.
Griffith Motors, Wasco County, City of the Dalles and the law firm of Foster, Peachey and Young signed on as Pure Power corporate sponsors purchasing blocks of renewable energy and helping spread the word about its benefits.
 - Saving energy really does pay. From energy-efficient appliances and heat pumps to water heaters and weatherization projects, PUD customers received a total of \$162,931 in rebates in 2007. The benefits will continue for years to come reducing energy use by 708,760 kilowatt-hours per year.
 - NWCPUD celebrated Earth Day on April 17 with a barbeque lunch for our customers, staff and board of directors.
 - Customers can now find information about the PUD and its services online at: www.nwasco.com. The newly designed and updated website includes details about how to set up electrical service, pay a bill or save energy in the home. Customers can also learn about tree trimming services, energy efficiency audits, rebates, senior and/or disabled low income discounts, and more.
 - The NWCPUD board of directors awarded \$30,000 in grants to fund four local economic development projects.
The Dufur Historical Society Living History Museum received \$2,948 to build a wheelchair ramp to the museum and to replace the building's locks and door handles to make it more accessible.
The Mid-Columbia Economic Development District was granted \$8,127 to renovate their office and meeting space at 515 East 2nd Street.
The Dalles Softball Association received a \$7,000 grant to build a concession stand at Sorois Park.
 - The Dalles Swim Team was awarded \$11,925 to purchase a touchpad timing/starting system for use during swim meets at the Ted Walker Memorial Swimming Pool.
 - NWCPUD was one of 48 of the nation's more than 2,000 public power utilities to earn Reliable Public Power Provider (RP3) recognition from the American Public Power Association in 2007.
The RP3 recognizes public power utilities that demonstrate proficiency in four key disciplines: reliability, safety, training and system improvement.
The criteria within each category are based on sound business practices and represent a utility-wide commitment to the safe and reliable delivery of electricity.
 - November marked the tenth anniversary of the PUD's McNary hydro project.
 - The PUD's Neighbor to Neighbor program provided \$6929 in assistance to families in our community who needed help paying their electric bills. Thanks to generous contributions from our customers and staff, 87 households were served.
- During 2007, the NWCPUD Engineering and Operations Department completed both routine maintenance and capital improvement projects.
Maintenance projects included repairing facilities, tree trimming, inspecting lines, inspecting substations and the testing and repairing

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of meters and transformers.

The purpose of the capital improvements program is two fold: to minimize cost and maximize system reliability. Projects in 2007 included both building new facilities to serve new customers and making improvements to better serve existing customers.

- The PUD removed all of the old facilities that served Celilo Village and installed power for temporary housing. Crews also readied the facilities for installation of permanent power for about 50 Celilo Village residents.

- Crews installed new underground power cables and a transfer switch at Mid Columbia Medical Center. This addition will improve reliability and allow for an automatic feed from two different sources.

- On the Columbia Gorge Community College campus, PUD crews installed underground power cable to support the new health sciences building.

- NWCPUD extended services for Chenoweth Water PUD for their Kingsley Reservoir and Westside Intertie projects.

- The District installed underground facilities to subdivisions for 56 new residential lots.

- Crews replaced the main underground feeder cables out of the 10th Street Substation along with the cables at Westside Village and in the 1900 to 2100 blocks of Garrison Street in The Dalles.

Replacing aging underground cables is important to help limit power outages.

- Within days after storm winds knocked out electricity to thousands of homes on the Oregon Coast in December, NWCPUD dispatched a four-man line crew and three trucks to help restore power to customers of Tillamook County PUD.

- In 2007, several events occurred that will shape the energy future for the PUD, the state of Oregon and the nation.

NWCPUD received the Regional Dialogue Proposal that will determine the district's power supply contracts with the Bonneville Power Administration (BPA) for the next 20 years.

The Oregon legislature adopted renewable portfolio standards for utilities. Plans are being developed on a national level to combat carbon emissions in the atmosphere.

A new biological opinion was released to guide fish recovery programs on the Snake and Columbia Rivers. This "bi-op" is the most comprehensive and science-based set of standards in the world for the operation of a hydro system and for the continuing recovery of fish and wildlife.

In 2008, NWCPUD will continue to work on our new power rates from BPA and to participate in the Regional Dialogue proceedings. PUD crews will work on capital improvement projects to assure that our customers continue to receive reliable service.

NWCPUD's board of directors, general manager and staff will continue to take a pro-active role in monitoring energy issues at the state and national level in 2008 to ensure its customers are represented and protected as the region's energy policies are shaped for the next 20 years and beyond.

Community Calendar

FEBRUARY

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St Mary's Academy's 33rd annual Super Auction Champagne reception, hors d'oeuvres, prime rib or parchment salmon dinner, drinks, dessert, silent and oral action. 5:30 p.m., 1112 Cherry Heights Rd., The Dalles. For more information or to buy dinner or raffle tickets, call 296-6004.

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The NoteCrackers Sweet play live music for a social dance, 7:00 to 9:00 p.m. at the Mid-Columbia Senior Center. This regular "Second Tuesday" event features danceable tunes from the '20s thru the '60s. Dancers and listeners are welcome.

Free admission, donations accepted. Call 296-4788 for more information.

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Northern Wasco County PUD Board Meeting, 6 p.m., 2345 River Road, The Dalles.

Non-profit community organizations are encouraged to promote events and activities that support, nurture and enhance the quality of life in communities served by Northern Wasco County PUD. To list an item in the community calendar, please call 298-3302.