

## Bill Pay Options



Northern Wasco County PUD is pleased to add an additional payment option for customers interested in using their credit card or eCheck to pay their bill. **Paymentus Corporation** is a third party automated payment service that accepts **Visa, MasterCard** and **eCheck**.

- You can pay your bill right away, any time, any day, 24x7.
- Paymentus will charge a convenience fee for each transaction.

### **How do I access this Service?**

Customers should be ready with:

1. The Northern Wasco County PUD account number (located on your billing statement),
2. The balance owed on your bill, and
3. Your credit card or
4. Your banking information.

### **To access the service, either:**

- Call toll free 1-866-417-2941 and follow the prompts, or
- On the internet you can make a payment at <http://www.nwasco.com> and follow the prompts.

### **Does this new payment service impact any of the existing payment options?**

It is a completely on-demand payment option which does not affect any other payment option currently offered by NWCPUD. You can continue to use other payment options including E-Z Pay.

### **Why is there a Service Fee?**

Paymentus charges a fee to use their service. The fee covers payment handling and processing charges.

### **Is Northern Wasco County PUD getting any part of the fee?**

Northern Wasco County PUD does NOT receive any part of the service fee.

Paymentus is an independent company providing a service for Northern Wasco County PUD customers.