

**NORTHERN
WASCO
COUNTY
PUD**

2345 River Road
The Dalles, OR 97058
(541) 296-2226 FAX 298-3320

Board of Directors

Howard Gonsler, President
Barbara Nagle, Vice President
Clay Smith, Secretary
Milt Skov, Treasurer
Bill Ward, Director

Manager

Dwight D. Langer

Board Meetings

Usually the fourth Tuesday of the month at 6 p.m. at the PUD offices, 2345 River Road. The public is always welcome.

Our Mission

To provide reliable, competitively-priced energy and related services that benefit our customers, in the tradition of public power.

Our Core Values and Beliefs

Local citizens championed and fought to create our People's Utility District. They believed—and we believe—in the public's right to own and control its electric utility.

Today, our values are a legacy from our public power heritage, as well as guideposts for a changing future. We believe in:

- *Public ownership and local control.*
- *Integrity.*
- *Keeping power rates as low as possible.*
- *Providing quality essential services.*
- *Quality customer service.*
- *Community involvement.*

Manager's Report



Dear Customers – Our Friends and Our Neighbors,

As I write this message, many parts of our state are dealing with the devastation to people, property and commerce caused by flooding and mudslides. Sections of Interstate 5 are closed between Portland and Seattle creating hardships that are difficult for those of us not directly affected to understand.

As a result of these disasters, there are economic hardships for individuals, families and businesses well beyond the flood areas themselves. We probably all know someone touched by these circumstances. Our hearts go out to those impacted and we sincerely wish that things will return to normal as soon as possible. Here in The Dalles, we have been fortunate compared to the conditions others are enduring and we are grateful for that.

On the economic front, our country is facing historic challenges. The most recent reports suggest that the economy's recovery will take longer and be more difficult than previously expected.

At Northern Wasco County PUD, we design, build and operate our electric system to withstand reasonable adverse weather and load conditions in an effort to always keep the lights on. When outages do occur—and they will occur—our personnel are dedicated and do an excellent job of restoring service as soon as possible. We also strive to provide adequate supplies of energy to our customers at affordable prices even as economic challenges confront our community, our state and our nation.

No one knows the cumulative affect of these combined natural and economic "perfect storms", but the PUD is committed to giving our best for all of you and our community.

Until next time, have a great day.

Dwight Langer
General Manager

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