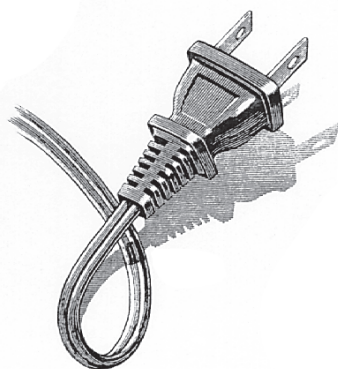


## Send Kids Back to School With Electrical Safety 101



For many families, September is back to school month.

In addition to purchasing those new backpacks and lunch boxes, and signing up for teachers and classes, September is a great time for parents to remind their children about electrical safety.

While children may be tempted to play around electrical equipment and wires, the results can be deadly.

Every year in the United States, more than 1,000 people are killed and thousands are more injured in electrical fire or shock incidents. Far more accidents are prevented because someone remembered the basics of electrical safety.

Safety is Northern Wasco County PUD's first priority. Take five minutes to review these important safety tips with your child or grandchild before they head off to school this fall. It can help them to stay safe year round.

### Outdoors

Assume all power lines are energized and carrying electricity. Never touch a power line or anything touching it with your body or with other objects such as a toy or stick.

Check trees for overhead wires running near or through the branches. Do not climb trees near electrical power lines for any reason.

customer service.

Customer service is not a department—it's an attitude.

Excellence in customer service is never an accident; it is the result of high intention, sincere effort, intelligent direction, skillful execution and the vision to see obstacles as opportunities.

The high road to customer service is traveled with integrity, compassion and understanding. Our customers don't care how much we know until they know—and can see—how much we care.

Delivering excellent customer service takes all of us—our board of

Never build a fort in a tree that has an electrical line nearby.

Mylar balloons, kites, rockets and toy airplanes should be used in open areas away from power lines. If a toy or other object gets caught in a power line or other electrical equipment, do not attempt to retrieve it yourself. Call NWCPUD at 296-2226 instead.

Do no play near or climb on transformer boxes, a substation or transmission tower, utility poles, wires or other electrical equipment. If you see someone playing or climbing around electrical equipment, tell them to move away.

Do not go into an electric substation for any reason—even on a dare. If your pet goes inside the fence, do not go after it. Call NWCPUD for help.

Stay away from anything marked "Danger," "High Voltage" or "Keep Out".

Keep water balloons and water toys like squirt guns or Super Soakers away from electricity.

If you see a power line that has fallen or broken, do not touch it. Call an adult for help.

### Indoors

Keep fingers and other items away from electrical outlets. The only thing that should go into an outlet is an electrical plug.

directors, management and employees. It permeates throughout the entire organization.

Our coming together to deliver the quality service our customers expect is a beginning...keeping together is progress...working together is success.

For us, for each of us, every job is a self-portrait of the person who did it.

We autograph our work with excellence. We choose right over wrong, ethics over convenience, and truth over popularity. We travel the path of integrity without looking back, for there is never a wrong time to do the right thing.

### Customer Service Motto

Northern Wasco County People's Utility District was formed by the electoral will of the community.

It was their purpose—and therefore our goal—to provide adequate supplies of power and energy at affordable prices.

How we meet our public trust responsibility is at least as important as our purpose or mission for which we were formed. Our community, our customers are counting on all of us.

How we do our work is by delivering and exemplifying excellence in

# PUD Employees Honored

At NWCPUD, we work to provide our customers with dependable power and excellent customer service, while keeping our rates as low as possible.

We are proud of the effort and commitment our employees put forth in serving our customers.

At our Employee Service and Awards Banquet in August, we recognized 17 employees who celebrated milestone years of service at the utility.

In 2008, Don Dowers celebrated 20 years as a NWCPUD employee. Scott Felker, Dwight Langer, Shawn Brumley and Steve Holmes completed 15 years of service. Leta Barclift celebrated her tenth anniversary and Dave Taphouse his fifth, as employees of the utility.

In 2009, employees Dwight Huskey, Phil Erickson, Verna

Lousignont, Dennis Fisher and Earl Ayres celebrate 30 years of employment with NWCPUD. Jim Johnson has been serving the utility for 25 years. Korenna Colquitt, Ted Rosenburg, Darlene Way and Laurie Layton celebrate their fifth anniversaries at the utility.



Never play with electrical cords and do not touch one if it is broken or has a wire showing.

Do not touch electric toys or anything electrical if you or your hands are wet or you are standing in water.

Do not remove your toast or bagel from a toaster with a metal tool such as a knife or fork.

When unplugging a computer, iPod, toaster, game system, phone charger or a lamp, pull on the plug—not the cord.

## New Record Achieved For Power Usage

As temperatures soared in Wasco County in late July, so did power usage. On July 28, NWCPUD customers set an all-time summer peak power usage record of 93

megawatts. That is five megawatts higher than August 2008 record summer peak of 88 megawatts.

There were plenty of air conditioners and fans humming when temperatures hovered in the triple digits for several days in July.

Such extreme heat and cold tests the reliability of an electric system. During the heat wave, PUD staff monitored power loads constantly to prevent outages.

Northern Wasco PUD is a summer and winter peaking utility. When the temperature gets cold, the heat comes on and when it gets hot, air conditioning drives the summer load.

The utility set a new all-time winter usage record in December 2008 when usage topped 103 megawatts. ■



Visit our Web site at:  
[www.nwasco.com](http://www.nwasco.com)

### COMMUNITY CALENDAR

#### September 12

##### Columbia Gorge Aluminum Man Triathlon.

Features two options: 10K river swim, 50K bike ride and a 10K run or a 5K river swim, 20K bike ride and 5K run. Both events begin at 9 a.m. at Riverfront Park.

For more information contact Northern Wasco Park and Recreation District at 296-9533.

#### September 17-21

##### Oregon Statehood Wagon Train.

The 10+ wagon train—part of the Oregon sesquicentennial celebration—will camp at the Discovery Center at the end of its seven county journey along the historic Dalles Military Road.

For information and related events, go to [www.historicthedalles.org](http://www.historicthedalles.org).

#### September 18-21

##### Historic The Dalles Days.

Concert, parade, Family Fun Day, wagon rides, antique auto Show, frontier justice trial at the Original Courthouse, and more.

For information, contact The Dalles Area Chamber of Commerce, 541-296-2231 or go to [www.HistoricTheDalles.org](http://www.HistoricTheDalles.org).

#### September 22

##### Northern Wasco County PUD Board Meeting.

6 p.m., 2345 River Rd., The Dalles.