

**NORTHERN
WASCO
COUNTY
PUD**

2345 River Road
The Dalles, OR 97058
(541) 296-2226 • FAX 298-3320

Board of Directors

Bill Ward, President
Howard Gonser, Vice President
Barbara Nagle, Secretary
Clay Smith, Treasurer
Milt Skov, Director

Manager

Dwight D. Langer

Board Meetings

Usually the fourth Tuesday of the month at 6 p.m. at the PUD offices, 2345 River Road. The public is always welcome.

Our Mission

To provide reliable, competitively-priced energy and related services that benefit our customers, in the tradition of public power.

Our Core Values and Beliefs

Local citizens championed and fought to create our People's Utility District. They believed—and we believe—in the public's right to own and control its electric utility.

Today, our values are a legacy from our public power heritage, as well as guideposts for a changing future. We believe in:

- *Public ownership and local control.*
- *Integrity.*
- *Keeping power rates as low as possible.*
- *Providing quality essential services.*
- *Quality customer service.*
- *Community involvement.*

Manager's Report



Dear Customers – Our Friends and Our Neighbors,

Happy New Year to you and yours. May we all be blessed with good health and gratitude and may 2009 be filled with promise and peace.

As we are all aware, last year ended with some disturbing economic circumstances and challenges – both for our state and for the nation as a whole. Our grandparents remember the Great Depression, but for many of us this is the worst we have seen.

At NWCPUD, we know that having affordable power and energy is important to you and we are doing our utmost to hold current customer rates steady. While maintaining prudence in our expenditures and investments, we think during these tough times it is important that the PUD continue to do our part of spending and investing in our community. For the next couple of years, we hope to be able to invest more in our distribution and transmission system than we have in the past, thus helping keep some local jobs going and putting dollars for materials and supplies back into our local economy.

From our elected board of directors to all of our employees, we are dedicated to helping make The Dalles and Wasco County a growing and prospering place to live and work. Our community's quality of life is important to all of us and our families, and we feel confident that if we make the right decisions for our community for the right reasons, we will not only weather these challenging times, we will be stronger in the long run because of it.

God bless our community and our country. We hope this is truly a happy new year for us all. Until next time, have a great day.

Dwight Langer
General Manager

OR-3