

NORTHERN
WASCO
COUNTY
PUD

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Board of Directors

Howard Gonser, President
Barbara Nagle, Vice President
Clay Smith, Secretary
Milt Skov, Treasurer
Bill Ward, Director

Manager

Dwight D. Langer

Board Meetings

Usually the fourth Tuesday of the month at 6 p.m. at the PUD offices, 2345 River Rd. The public is always welcome.

Our Mission

To provide reliable, competitively-priced energy and related services that benefit our customers, in the tradition of public power.

Our Core Values and Beliefs

Local citizens championed and fought to create our People's Utility District. They believed—and we believe—in the public's right to own and control its electric utility.

Today, our values are a legacy from our public power heritage, as well as guideposts for a changing future.

We believe in:

- ▶ Public ownership and local control.
- ▶ Integrity.
- ▶ Keeping power rates as low as possible.
- ▶ Providing quality essential services.
- ▶ Quality customer service.
- ▶ Community involvement.

OR-3

Manager's Report



Dear Customers – Our Friends and Our Neighbors,

We have shared with you that utility customers of the Bonneville Power Administration—including NWCPUD—will soon have the added responsibility of providing power to meeting all customer load growth beyond what the utility is contracted to receive from the federal hydro system.

We are looking at various resources to help us meet our customers' power needs in the future. With NWCPUD's development and operation of The Dalles Hydro and McNary Hydro projects, we have gained valuable experience that will help us to meet this responsibility.

As you know, the PUD also has filed a preliminary permit with the Federal Energy Regulatory Commission (FERC) to develop a hydropower generation project at White River Falls. With FERC's approval, the PUD will have a three-year period in which to study the feasibility of proceeding with the project. We will keep you informed of our status and progress throughout the process.

Another resource that our customers have embraced is energy efficiency and conservation. Congratulations to all of you who invested in your homes and businesses to help the PUD set an all-time record for energy conservation—saving more than 1.8 million kilowatt-hours of energy in 2010! This is an instance where exceeding our budget is a good thing. Your efforts qualified the PUD to receive more than \$381,000 in credits from BPA, which we then returned to the customers who achieved the savings.

Our business customers made the largest investments and achieved the largest savings in future energy dollars and electricity. Some of our biggest business savers include Ray Schultens Motors, Mid-Columbia Medical Center, Bob Stone Freeway Auto, Oregon Cherry Growers and Shilo Inn.

Congratulations also to our energy management staff, Steve Holmes and Lance Kublick, whose dedicated efforts helped our customers achieve new records.

Until next time, have a great day.

Dwight Langer
General Manager