



# Owner's Manual

## Help a Neighbor Keep the Heat On This Winter

Northern Wasco County PUD's Neighbor to Neighbor program provides financial assistance to our customers who have trouble paying their electric bills and have nowhere else to turn.

### In Times of Need

For more than a decade, NWCPUD customers and employees have helped families on an emergency, one-time per heating season basis through the Neighbor to Neighbor program.

The money collected goes to people within the PUD's district, usually families who are having trouble paying their power bill because of health or employment problems.

One hundred percent of the funds collected are distributed by the Mid-Columbia Community Action Program (MCCAP) in the form of vouchers.

### Neighbors Helping Neighbors

During this season of thanksgiving, we at Northern Wasco County PUD would like to thank our customers who have generously donated to the program, ensuring those in our community will not go without heat or electricity when they need it most.

According to Margaret Davis of the Mid-Columbia Community Action Program, Neighbor to

Neighbor provided \$6,853.53 in assistance this year. The program served 97 households.

Contributions to the Neighbor to Neighbor program help us continue the tradition of assisting those in need.



If you would like to help, you can make a single contribution in any amount by enclosing it with your monthly bill.

If you would rather spread your payments over a year, simply let us know. We'll add it to your billing statement each month. All donations are tax deductible.

Please support Wasco County families in need of one-time financial aid, families who may not qualify for other assistance.

For more information about the Neighbor to Neighbor program, call our office at 296-2226.

## 2008 Pocket Calendars are Here

Ready to begin planning for the new year? It's easy with a NWCPUD pocket calendar. Slip one into your purse, backpack or coat pocket and you are good to go. Best of all – they're free! Pick up yours today at our office at 2345 River Road.

## Looking for Answers? Visit Our Web Site

Looking for information about our Pure Power program? Need to know how you can save on your power bill by weatherizing your home? Want to sign up for an Energy Audit?

NWCPUD's website, [www.nwasco.com](http://www.nwasco.com) has the answers to these questions and more.

Find out about NWCPUD's history, its services for residential and commercial customers, what to do in case of a power outage and how to reduce your energy bill.

The answers to your questions are just a click away.

## Pure Power: Your Choice for Renewable Energy

With NWCPUD's Pure Power program, our customers have say in how much environmentally-friendly renewable energy is purchased by the PUD every year.

NWCPUD currently purchases one megawatt of wind power called

*Find us on the web at: [www.nwasco.com](http://www.nwasco.com)*

## **Bragging Rights: Announcing NWCPUD's New Arrival**

Northern Wasco County PUD welcomes our newest employee, engineer Ed Ortega.

Ed works with residential and commercial customers to locate and mark the best access to bring electrical service to previously unpowered properties and recommends placement of upgrades on existing services.

Born and raised in The Dalles, Ed graduated from Oregon State University with a degree in mechanical engineering. His past work experience includes positions with Golden Northwest Aluminum, Georgia Pacific and Armstrong World Industries.

Ed, his wife Shawna and their two children moved back to The Dalles in August.



*Ed Ortega*

Shawna teaches fourth grade at Chenoweth Elementary School and coaches the varsity volleyball team at The Dalles Wahtonka High School.

Environmentally Preferred Power (EPP) from the Bonneville Power Administration. EPP is generated from 100 percent renewable wind power that does not pollute or affect fish or wildlife.

By supporting the use of renewable energy sources, our customers can help reduce greenhouse gas emissions that contribute to climate change.

When you purchase one or more blocks of Pure Power, we cannot guarantee electrons generated by a wind farm will be delivered to your home or business. We can assure you that your contribution pays for more expensive renewable power to be put

on the Northwest power grid, offsetting the need to generate more non-renewable energy.

Each 200 kilowatt/hour block of Pure Power costs \$5.00 in addition to your regular electric charges. You can sign up for as many blocks of Pure Power as you wish. The average household uses around 1100 kWh of electricity (five blocks) per month.

After signing up for the program, you will see an additional line item on your bill listing the monthly charge.

For more information about Pure Power or to sign up for the program, call 296-2226 or stop by our office.

## *Community Calendar*

### **NOVEMBER**

**3**

50th Annual Art Auction to benefit The Dalles Art Center at the Civic Auditorium.  
6:30 p.m. silent auction,  
7:30 oral auction  
Enjoy beverages, hors d'oeuvres and desserts,  
Tickets, \$25, on sale at The Dalles Art Center, Klindt's Booksellers, Nichols Art Glass, Westwind Frame and Gallery.  
For information, call 296-4756.

**10**

Veteran's Day Parade,  
11:00 a.m., Cascade Square through Downtown The Dalles.

**23**

Starlight Parade,  
6:00 p.m. Cascade Square through Downtown The Dalles.

**27**

Northern Wasco County PUD Board Meeting, 6 p.m.,  
2345 River Road, The Dalles.

**27**

Mid-Columbia Community Concert Association presents the Bottom Line Duo, cello/bass classical and contemporary music, 7:30 p.m. at The Dalles Wahtonka High School Auditorium. Adults \$25, students \$20.

*Non-profit community organizations are encouraged to list an item in the community calendar.  
Please call 298-3302.*